

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
FEBRUARY 2020**

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24032	04/03/17 02/11/20	Request Schedule Closed	Durations 1,044.0 S-to-C 1,030.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
24035	04/03/17 02/11/20	Request Schedule Closed	Durations 1,044.0 S-to-C 1,030.0 O-to-C	Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl Lake Crest Pl District 3
24890	08/15/17 02/28/20	Request Schedule Closed	Durations 927.0 S-to-C 896.0 O-to-C	Culvert Repair Medium Priority Culvert that goes under the road in between these two addresses has rusted out	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr Munich Dr District 3
25306	11/17/17 02/13/20	Request Schedule Closed	Durations 818.0 S-to-C 802.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be repaired 2 cross drains marks with cones where eroding the road	Brown, Shirley Road Maintenance	Pope Cedar Hill Rd Cedar Hill Rd District 3
25853	03/23/18 02/14/20	Request Schedule Closed	Durations 693.0 S-to-C 676.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jones Harris Rd Harris Rd District 4
27281	10/30/18 02/21/20	Request Schedule Closed	Durations 479.0 S-to-C 455.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Barnhouse, Todd Munich Dr Munich Dr District 3
27444	12/07/18 02/07/20	Request Schedule Closed	Durations 427.0 S-to-C 417.0 O-to-C	Culvert Installation Medium Priority Needs 30 ft culvert installed. Has it staked and will post address.	Brown, Shirley Road Maintenance	Watson, Paul Lake Cavalier Rd Lake Cavalier Rd District 3

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
27511	12/27/18 02/27/20	Request Schedule Closed	Durations 427.0 S-to-C 397.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance	Robinson, Chris Ben Lockett Rd Ben Lockett Rd District 5
27562	01/08/19 02/05/20	Request Schedule Closed	Durations 393.0 S-to-C 385.0 O-to-C	Road Shoulder Medium Priority Needs clay gravel on the shoulders of the road since paving has been completed.	Brown, Shirley Road Maintenance	Quick, Barbara Quail Rd Quail Rd District 5
27773	02/13/19 02/13/20	Request Schedule Closed	Durations 365.0 S-to-C 349.0 O-to-C	Culvert Installation Medium Priority 376 & 466 Old Yazoo City Rd need culvert replaced	Brown, Shirley Road Maintenance	Jerome, David Old Yazoo City Rd Old Yazoo City Rd District 4
27774	02/13/19 02/13/20	Request Schedule Closed	Durations 365.0 S-to-C 349.0 O-to-C	Culvert Installation Medium Priority Need culvert installed; already staked, Cutomer will install temporary culvert and call when ready for permanent installation.	Brown, Shirley Road Maintenance	Hart, Cory 1494 Livingston Vernon Rd Livingston Vernon Rd District 4
28036	03/27/19 02/12/20	Request Schedule Closed	Durations 322.0 S-to-C 307.0 O-to-C	Culvert Repair Medium Priority Culvert that's at the entrance of Stillhouse Creek is collasping on Stillhouse Creek Dr	Brown, Shirley Road Maintenance	Vance, Derrick Stillhouse Creek Dr Stillhouse Creek Dr District 3
28066	04/01/19 02/21/20	Request Schedule Closed	Durations 326.0 S-to-C 302.0 O-to-C	Drainage Medium Priority Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past	Brown, Shirley Road Maintenance	Nelson, Velma Center St Center St District 3
28096	04/04/19 02/06/20	Request Schedule Closed	Durations 308.0 S-to-C 299.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	B, Balley 4966 Hwy 16 E Hwy 16 E District 5

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
28098	04/05/19 02/11/20	Request Schedule Closed	Durations 312.0 S-to-C 298.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mitchell Distribtion Drive	Distribution Dr District 3
Needs culvert replaced at driveway per Vidal. Culvert is broken.							
28119	04/08/19 02/14/20	Request Schedule Closed	Durations 312.0 S-to-C 295.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Marie Rose 115 Channing Cir	Channel Cir District 1
Need dig out repaired on pipe blow out.							
28234	04/23/19 02/14/20	Request Schedule Closed	Durations 297.0 S-to-C 280.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smothers, Andrea Lubertha Rd	Lubertha Rd District 3
Driveway damaged near hydrant, said the dirt/gravel has washed away							
28249	04/24/19 02/24/20	Request Schedule Closed	Durations 306.0 S-to-C 279.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Tena B Lovelace Ln	Lovelace Lane District 5
Need culvert replaced							
28266	04/26/19 02/13/20	Request Schedule Closed	Durations 293.0 S-to-C 277.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mandel, Dave Beaufort Circle	Beaufort Cir District 4
Water from neighbors' yard cause wash out on right side of his driveway after the hard rains we had. He wants someone to call him b							
28278	04/29/19 02/20/20	Request Schedule Closed	Durations 297.0 S-to-C 274.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Abernathy, Summer Abernathy Rd	Abernathy Rd District 4
Culvert is stopped up and has collapsed, and washed out into big holes							
28294	04/29/19 02/21/20	Request Schedule Closed	Durations 298.0 S-to-C 274.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Powell, Dane Stokes Rd	Stokes Rd District 3
Just purchase this property, and culvert is in bad condition							

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
28401	05/08/19 02/24/20	Request Schedule Closed	Durations 292.0 S-to-C 265.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rayner, JoAnna Hidden Crest	Hidden Crest District 1
Culvert that is on the corner has broken off							
28405	05/09/19 02/28/20	Request Schedule Closed	Durations 295.0 S-to-C 264.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shockley, Bill Endris Rd	Endris Rd District 4
Culvert washed out across the road							
28420	05/13/19 02/14/20	Request Schedule Closed	Durations 277.0 S-to-C 260.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Simpson, Doug Harris Subdivision Rd	Harris Subdivision Rd District 4
Road caving in due to pipe needs to be placed, where the City of Flora has an water line that need to be moved							
28501	05/20/19 02/27/20	Request Schedule Closed	Durations 283.0 S-to-C 253.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd	Harbor Rd District 1
Culvert has caved in, also needs gravel on the top and bottom							
28526	05/22/19 02/24/20	Request Schedule Closed	Durations 278.0 S-to-C 251.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Branson, Richard Cobbsville Dr	Cobbsville Dr District 5
Needs rip rap where gravel washed away							
28547	05/24/19 02/18/20	Request Schedule Closed	Durations 270.0 S-to-C 249.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Avin McHarris Road	McHarris Rd District 3
Culverts at bridge are too small and the last time it rained the water almost got into his house							
28607	05/30/19 02/28/20	Request Schedule Closed	Durations 274.0 S-to-C 243.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Donalson, Lee Rouser Rd	Rouser Rd District 3
Needs culvert replaced; it is metal and worn out							

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
28733	06/17/19 02/25/20	Request Schedule Closed	Durations 253.0 S-to-C 225.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Phillips, Leon 149 Lottville Rd Lottville Rd District 5
28755	06/19/19 02/10/20	Request Schedule Closed	Durations 236.0 S-to-C 223.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it.	Brown, Shirley Road Maintenance	Penn, Kent Old Yazoo City Rd Old Yazoo City Rd District 4
28794	06/25/19 02/06/20	Request Schedule Closed	Durations 226.0 S-to-C 217.0 O-to-C	Culvert Repair Medium Priority Culvert is messed up due to the motorgrader	Brown, Shirley Road Maintenance	Howard, Collie Truitt Rd Truitt Rd District 5
28810	06/26/19 02/13/20	Request Schedule Closed	Durations 232.0 S-to-C 216.0 O-to-C	Curb/Gutter Medium Priority Needs repair at end of driveway..hole in concrete drive	Brown, Shirley Road Maintenance	Pender, Sylvia SpringWater Cove Spring Water Cv District 1
28863	07/02/19 02/07/20	Request Schedule Closed	Durations 220.0 S-to-C 210.0 O-to-C	Culvert Repair Medium Priority End of road needs repair at the culvert...gravel	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive Laura Dr District 4
28867	07/02/19 02/10/20	Request Schedule Closed	Durations 223.0 S-to-C 210.0 O-to-C	Culvert Repair Medium Priority Needs longer culvert	Brown, Shirley Road Maintenance	Wilder, DeAngelo Laura Drive Laura Dr District 4
28872	07/02/19 02/12/20	Request Schedule Closed	Durations 225.0 S-to-C 210.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Robinson, Mark 267 Abernathy Rd Abernathy Rd District 4

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
28910	07/10/19 02/13/20	Request Schedule Closed	Durations 218.0 S-to-C 202.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Curry, Claude 864 Sharon Rd Sharon Rd District 5
28914	07/11/19 02/17/20	Request Schedule Closed	Durations 221.0 S-to-C 201.0 O-to-C	Culvert Repair Medium Priority Need culvert unstopped	Brown, Shirley Road Maintenance	Bailey, Jeff 470 Ratliff Ferry Rd Ratliff Ferry Rd District 5
28922	07/11/19 02/27/20	Request Schedule Closed	Durations 231.0 S-to-C 201.0 O-to-C	Culvert Repair Medium Priority Need cross drain replaced	Brown, Shirley Road Maintenance	Miller, Levi 131 Harris Rd Harris Rd District 4
29137	08/14/19 02/06/20	Request Schedule Closed	Durations 176.0 S-to-C 167.0 O-to-C	Culvert Repair Medium Priority Need to check culvert for washing	Brown, Shirley Road Maintenance	Spires, Cordell Kearney Park Rd Kearney Park Rd District 4
29205	08/27/19 02/10/20	Request Schedule Closed	Durations 167.0 S-to-C 154.0 O-to-C	Culvert Installation Medium Priority need culvert installed	Brown, Shirley Road Maintenance	Lyndsey, Sheryl 1605 old hwy 51 Old Hwy 51
29251	09/04/19 02/19/20	Request Schedule Closed	Durations 168.0 S-to-C 146.0 O-to-C	Curb/Gutter Medium Priority Said the curb has separated from the driveway at her address	Brown, Shirley Road Maintenance	Flowers, Louise Brigade Ave Brigade Ave Brigade Ave District 3
29264	09/05/19 02/13/20	Request Schedule Closed	Durations 161.0 S-to-C 145.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N Hwy 43 N

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29268	09/06/19 02/06/20	Request Schedule Closed	Durations 153.0 S-to-C 144.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd	Renfroe Rd District 5
Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.							
29324	09/17/19 02/17/20	Request Schedule Closed	Durations 153.0 S-to-C 133.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd	Abernathy Rd District 4
Driveway in between these two addresses are washing out							
29331	09/18/19 02/14/20	Request Schedule Closed	Durations 149.0 S-to-C 132.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Rice, Amanda Livingston Vernon Road	Livingston Vernon Rd District 4
Needs culvert installed							
29342	09/20/19 02/17/20	Request Schedule Closed	Durations 150.0 S-to-C 130.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ware, Cobb Highland Meadow Rd	Highlands Meadow Rd District 3
Needs culvert installation.							
29354	09/23/19 02/10/20	Request Schedule Closed	Durations 140.0 S-to-C 127.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd	Sutherland Rd District 5
Culvert needs replaced, has big hole in it							
29377	09/26/19 02/19/20	Request Schedule Closed	Durations 146.0 S-to-C 124.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Osborne, Mike Holmes Hollow Ln	Holmes Hollow Ln District 5
Culvert, gravel has washed out							
29390	09/27/19 02/14/20	Request Schedule Closed	Durations 140.0 S-to-C 123.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lloyd, Robert Virllia Rd	Virllia Rd District 4
Need culvert installed, will staked off. Need 30ft							

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29399	09/30/19 02/10/20	Request Schedule Closed	Durations 133.0 S-to-C 120.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Kelvin Sharon Rd	Sharon Rd District 5
Culvert has collapsed, causing water not to flow through							
29418	10/02/19 02/10/20	Request Schedule Closed	Durations 131.0 S-to-C 118.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bailey, Connie Way Rd	Way Rd District 5
Needs culvert replaced - bent on one end							
29438	10/07/19 02/20/20	Request Schedule Closed	Durations 136.0 S-to-C 113.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Dawson, Robert Hwy 16 E	Hwy 16 E
Need culvert installed on new property							
29442	10/07/19 02/06/20	Request Schedule Closed	Durations 122.0 S-to-C 113.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Ora Sharon Rd	Sharon Rd District 5
Culvert and gravel has washed away, and also at corner of Sharon Rd, and Robinson Rd							
29516	10/16/19 02/14/20	Request Schedule Closed	Durations 121.0 S-to-C 104.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Glascoc, Patricia Spring Creek Rd	Spring Creek Rd District 4
Road needs grading, also stated that the road holding water							
29519	10/17/19 02/19/20	Request Schedule Closed	Durations 125.0 S-to-C 103.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bramley, Scott Spring Road	Spring Rd District 3
Needs culvert replaced							
29526	10/18/19 02/24/20	Request Schedule Closed	Durations 129.0 S-to-C 102.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Perry, Verna Lake Castle Rd	Lake Castle Rd District 1
Culvert busted under concrete							

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29529	10/18/19 02/14/20	Request Schedule Closed	Durations 119.0 S-to-C 102.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Hart, Corey Livingston Vernon Rd Livingston Vernon Rd District 4
29535	10/21/19 02/07/20	Request Schedule Closed	Durations 109.0 S-to-C 99.0 O-to-C	Culvert Repair Medium Priority Culvert washed out under the road close to this address	Brown, Shirley Road Maintenance	Pace, Ben Cherry Hill Dr Cherry Hill Dr District 3
29536	10/21/19 02/07/20	Request Schedule Closed	Durations 109.0 S-to-C 99.0 O-to-C	Culvert Repair Medium Priority Requesting that old culvert be taken up off property, stated that it's old and don't need it there	Brown, Shirley Road Maintenance	Whittington, Steve Purvis Rd Purvis Rd District 4
29546	10/23/19 02/28/20	Request Schedule Closed	Durations 128.0 S-to-C 97.0 O-to-C	Ditching Medium Priority Says water stands in ditch just past 411 Patrick Rd; says it has no where to go	Brown, Shirley Road Maintenance	Lloyd, Bob Patrick Rd Patrick Rd District 4
29577	10/28/19 02/06/20	Request Schedule Closed	Durations 101.0 S-to-C 92.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Miggins, Kembra Hwy 16 E Hwy 16 E
29586	10/30/19 02/24/20	Request Schedule Closed	Durations 117.0 S-to-C 90.0 O-to-C	Culvert Installation Medium Priority Need culvert under the road to stop the ditches from flooding the road	Brown, Shirley Road Maintenance	McDonald, Johnny McDonald Rd McDonald Rd District 3
29587	10/30/19 02/05/20	Request Schedule Closed	Durations 98.0 S-to-C 90.0 O-to-C	Road Condition Medium Priority Road is caving in at Johnstone Subdivision entrance	Brown, Shirley Road Maintenance	Jason Gluckstadt Rd Gluckstadt Rd District 3

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29598	11/01/19 02/14/20	Request Schedule Closed	Durations 105.0 S-to-C 88.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Horsman, Joe Chapel Hill Rd Chapel Hill Rd District 3
29606	11/04/19 02/18/20	Request Schedule Closed	Durations 106.0 S-to-C 85.0 O-to-C	Culvert Installation Medium Priority Requesting to have a culvert installed	Brown, Shirley Road Maintenance	McMurtry, Debra 1491 Sulphur Springs Rd Sulphur Springs Rd District 5
29612	11/04/19 02/07/20	Request Schedule Closed	Durations 95.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority Culvert collapsed	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr Katherine Dr District 3
29697	11/15/19 02/21/20	Request Schedule Closed	Durations 98.0 S-to-C 74.0 O-to-C	Culvert Installation Medium Priority Needs culvert between 459 and 499. Said it is marked	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd District 4
29701	11/18/19 02/21/20	Request Schedule Closed	Durations 95.0 S-to-C 71.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Coon, Mark Spring Creek Cv Spring Creek Cv District 3
29726	11/20/19 02/14/20	Request Schedule Closed	Durations 86.0 S-to-C 69.0 O-to-C	Culvert Repair Medium Priority Culvert has caved all the way in, can't get onto property.	Brown, Shirley Road Maintenance	Heath, Andy Gus Green Rd Gus Green Rd District 3
29743	11/25/19 02/24/20	Request Schedule Closed	Durations 91.0 S-to-C 64.0 O-to-C	Culvert Installation Medium Priority Need 2 culverts installed	Brown, Shirley Road Maintenance	Mcduffy, Earl 504 Smith Carr Rd Smith Carr Rd District 4

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29780	12/05/19 02/07/20	Request Schedule Closed	Durations 64.0 S-to-C 54.0 O-to-C	Culvert Installation Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance Johnson, Mary 166 Brown Rd E	Brown Rd E
29790	12/06/19 02/14/20	Request Schedule Closed	Durations 70.0 S-to-C 53.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, has an old one and it's causing flooding	Brown, Shirley Road Maintenance Smith, Vernon Way Rd	Way Rd District 5
29793	12/09/19 02/14/20	Request Schedule Closed	Durations 67.0 S-to-C 50.0 O-to-C	Grading Medium Priority Road needs grading, in very bad condition with holes	Brown, Shirley Road Maintenance Price, Troy Simpson Rd	Simpson Rd District 5
29795	12/09/19 02/21/20	Request Schedule Closed	Durations 74.0 S-to-C 50.0 O-to-C	Culvert Installation Medium Priority Needs culvert installation	Brown, Shirley Road Maintenance Morton, Rickey Quail Road	Quail Rd District 5
29798	12/09/19 02/17/20	Request Schedule Closed	Durations 70.0 S-to-C 50.0 O-to-C	Grading Medium Priority Road needs grading, starting at Ledora all the way down	Brown, Shirley Road Maintenance Huff, Shannon Casmir Dr	Casmir Dr District 3
29806	12/11/19 02/10/20	Request Schedule Closed	Durations 61.0 S-to-C 48.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed on new property, one was there when he bought property but it's old and causing flooding	Brown, Shirley Road Maintenance Fagan, Chris Dampeer Rd	Dampeer Rd District 5
29809	12/12/19 02/18/20	Request Schedule Closed	Durations 68.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority Culvert under road in front of his address is collapsing	Brown, Shirley Road Maintenance Rogers, Ron Lake Crest Place	Lake Crest Pl District 3

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29812	12/12/19 02/13/20	Request Schedule Closed	Durations 63.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hamblin, Ollie Lone Pine Road	Lone Pine Rd District 5
Needs culvert replaced; we came out today to clean out his culvert but it was collapsed and needs to be replaced; he said a road work							
29813	12/13/19 02/14/20	Request Schedule Closed	Durations 63.0 S-to-C 46.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Banks, Cleo McDonald Rd	McDonald Rd District 3
Need culvert installed							
29815	12/16/19 02/17/20	Request Schedule Closed	Durations 63.0 S-to-C 43.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Howard, Bill Virilia Road	Virilia Rd District 4
Needs culvert installed; wants a long culvert. He will buy the extra culvert.							
29827	12/18/19 02/17/20	Request Schedule Closed	Durations 61.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Charlie 374 Potluck Rd	Potluck Rd District 5
Need culvert replaced							
29828	12/18/19 02/14/20	Request Schedule Closed	Durations 58.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Boone, Lillie Rocky Hill Rd	Rocky Hill Rd District 5
Needs culvert and driveway repaired, hard to get onto property [Gas company can't deliver her gas]							
29835	12/19/19 02/13/20	Request Schedule Closed	Durations 56.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road	Rocky Hill Rd District 5
Needs a longer culvert, driveway too narrow							
29867	12/31/19 02/28/20	Request Schedule Closed	Durations 59.0 S-to-C 28.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lee, Richard McDonald Rd	McDonald Rd District 3
Ditch backing up in front of his house							

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29872	01/03/20 02/11/20	Request Schedule Closed	Durations 39.0 S-to-C 25.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Unknown Lake Stephens Rd Lake Stephens Rd District 5
29874	01/03/20 02/14/20	Request Schedule Closed	Durations 42.0 S-to-C 25.0 O-to-C	Drainage Medium Priority Need flooding issue looked in the backyard	Brown, Shirley Road Maintenance	Washington, Shirley 107 Magnolia St Magnolia St District 3
29884	01/03/20 02/27/20	Request Schedule Closed	Durations 55.0 S-to-C 25.0 O-to-C	Drainage Medium Priority High point in road is causing cars to drag, need potholes patched also.	Brown, Shirley Road Maintenance	Griffin, Paul Eastside Dr Eastside Dr District 5
29890	01/03/20 02/05/20	Request Schedule Closed	Durations 33.0 S-to-C 25.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Johnson, Dorothy 805 potluck Rd Potluck Rd District 5
29891	01/03/20 02/28/20	Request Schedule Closed	Durations 56.0 S-to-C 25.0 O-to-C	Ditching Medium Priority Need trees removed from ditch	Brown, Shirley Road Maintenance	Solesbee, Allen 178 Minninger Blvd Minninger Blvd District 3
29930	01/09/20 02/21/20	Request Schedule Closed	Durations 43.0 S-to-C 19.0 O-to-C	Culvert Installation Medium Priority Need culvert installed Travis Donald real estate sign there is flags from Hwy 51 put it at the first sign.	Brown, Shirley Road Maintenance	Travis, Donald 2218 Loring Rd Loring Rd District 5
29931	01/09/20 02/11/20	Request Schedule Closed	Durations 33.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority At the intersection of Lake Mannsdale Dr, and Dogwood Dr the culvert has rusted all the way out	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Dr Lake Mannsdale Dr District 3

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29932	01/09/20 02/13/20	Request Schedule Closed	Durations 35.0 S-to-C 19.0 O-to-C	Pot Holes Medium Priority Needs pothole repaired near 100 Spring Water Cv	Brown, Shirley Road Maintenance	Pender, Silver Spring Water Cv	Spring Water Cv District 1
29942	01/13/20 02/28/20	Request Schedule Closed	Durations 46.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority Culvert has collapsed	Brown, Shirley Road Maintenance	Smith, Antwain Virgin Mary Rd	Virgin Mary Rd District 5
29943	01/13/20 02/13/20	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority Culvert under the road, still causing flooding	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd	Summerlin Rd District 5
29944	01/13/20 02/13/20	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	McElroy, Pamela McElroy Smith Rd	McElroy Smith Rd District 4
29953	01/14/20 02/21/20	Request Schedule Closed	Durations 38.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	DeLoach, Trey Calhoun Pkwy	Calhoun Pkwy District 4
29967	01/16/20 02/21/20	Request Schedule Closed	Durations 36.0 S-to-C 12.0 O-to-C	Grading Medium Priority Needs grading (road work)	Brown, Shirley Road Maintenance	Cox, Ryan Childdress Ln	Childdress Ln District 4
29979	01/17/20 02/24/20	Request Schedule Closed	Durations 38.0 S-to-C 11.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed at these three addresses 1230/1240/1220 Old Hwy 51	Brown, Shirley Road Maintenance	Hydrick, Rose 1220 Old Hwy 51	Old Hwy 51

Madison County Road Department

Reporting Dates 02/03/20 through 02/28/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29980	01/17/20 02/27/20	Request Schedule Closed	Durations 41.0 S-to-C 11.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance	Washington, Mark Rocky Hill Rd Rocky Hill Rd District 5
29999	01/22/20 02/28/20	Request Schedule Closed	Durations 37.0 S-to-C 6.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Andrews, Francine Pat Lockett Rd Pat Lockett Rd District 5
30009	01/24/20 02/05/20	Request Schedule Closed	Durations 12.0 S-to-C 4.0 O-to-C	Culvert Clean Out Medium Priority Coner of Lake Castle Rd and McHarris Rd the ditches need cleaning out	Brown, Shirley Road Maintenance	Davane, Marcie Lake Castle Rd Lake Castle Rd District 1
30010	01/24/20 02/21/20	Request Schedule Closed	Durations 28.0 S-to-C 4.0 O-to-C	Grading Medium Priority Road needs grading	Brown, Shirley Road Maintenance	Clay, Bryan Society Ridge Rd Society Ridge Rd District 3

Open Requests: 102 **195.4 S-to-C Average Duration**
176.5 O-to-C Average Duration

Total Requests: 102 **195.4 S-to-C Average Duration**
176.5 O-to-C Average Duration